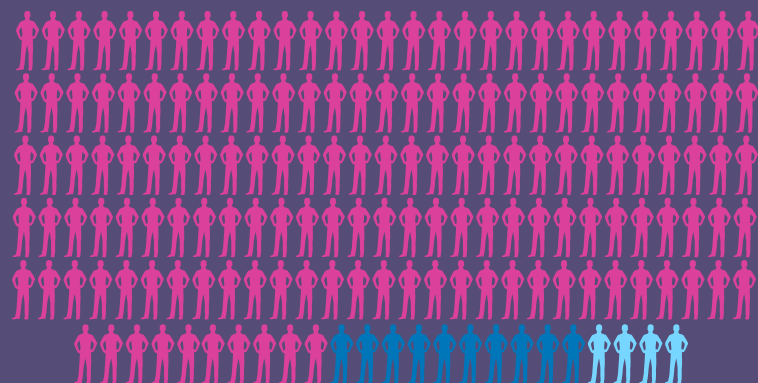


boosst

Client Survey 2022

Overall Client Satisfaction



"How satisfied are you with your relationship with boosst?"

155 'Very Satisfied'
10 'Satisfied'
4 'Neutral'
0 'Dissatisfied'
0 'Very Dissatisfied'

"In your own words, what is the most significant outcome that working with boosst has achieved for you, or your family?"

"Given me the confidence to retire sooner than anticipated"
Avril

"boosst and Josh in particular helped us to progress to early retirement and our dream of living in the country. There is no doubt in my mind that we would not have been able to achieve this without their help" **Toby & Lindsay**

"In a particularly difficult time both on a personal and business level the advice given to me has been not only considered and carefully delivered but also empathetic to my situation. To be able to combine these qualities in business is a rare quality and one to be proud of" **Anon**

"Financial awareness. They answer questions and explain things in a non-jargon manner when I ask questions."
Tony & Adrienne

"We have demonstrable examples of actions by boosst that have saved us money and made us money"
David & Jane

"Financial clarity and confidence. Responding to questions as if from a friend in a co-ordinated business rather than a remote faceless organisation"
Alan & Sandra

"boosst have helped us plan our family's finances over many years to a point that has enabled me to retire early with confidence. This in turn has led to the opportunity to begin an exciting new journey in the voluntary sector." **Adrian & Sarah**

"The advice and planning of Josh and the boosst team through key life events, such as house purchase and planned renovations, helps us to make pragmatic financial decisions. This way we know we can continue to enjoy holidays and family weekends as we do today, whilst making significant changes at home."
Ian & Laurie

"It has enabled us to both retire earlier than originally thought possible from stressful and unsatisfying jobs and find new paths for ourselves" **Sarah**



How did 169 families rate us?



"I receive excellent value for the fees I pay"

4.8 / 5 ★★★★★

"boosst have built a financial plan which reflects the needs and goals of our entire family"

4.8 / 5 ★★★★★

"I can always reach the boosst team when I have a question or need support"

4.9 / 5 ★★★★★

"Is there anything more your planner could do to support you?"

"No. They have pointed out all sorts of things that I had never considered, let alone dealing with the things that I had"

Jane & Ian, clients of boosst for 6 months

"Nothing that I can think of - the service has delivered above and beyond my expectations when compared to previous asset management companies we had used"

Kate, client of boosst for 3 years

"Our whole experience with boosst has been excellent. We feel extremely fortunate that we have been able to have a relationship with boosst over quite a few years now. Quite apart from investment management (which has been exemplary), the financial planning service has given us real control over our future plans, and helped live our lives according to our values and aspirations. Our financial planner listens to us, knows us well, is able to make plans according to our wishes and needs, and change plans as those wishes and needs change. The only thing I have trouble with is remembering how many "O"s and "S"s there are in boooooosst!"

Ian & Laurie, clients of boosst for 9 years

34 Hours Given to Share Feedback

169 Surveys Completed